

citylink information

boarding the bus

When boarding, please have your pass, ticket, or transfer ready to give to the driver. When you are paying in cash, please have EXACT change ready to deposit in the fare box. Remember, the driver does not carry change! For your safety, limit your boarding items to what you can carry on at one time.

free transfers

If you need to transfer to another bus to complete your trip, ask the driver on the first bus you board for a transfer ticket when you get off the bus. Transfers can only be used at Lewiston and Auburn transit centers. Transfers must be used within 60 minutes of the time shown. A transfer from a Lewiston bus can be used at the Auburn transit center and vice-versa. Transfers cannot be used for a return trip on the same bus, and are not needed or given out on the free Downtown Shuttle.

free fare zone

You can make multiple stops within Free Fare Zones without paying a fare for each boarding. You must pay a fare if you are traveling to a destination outside the free fare zone. The following routes have Free Fare Zones:

Auburn Malls: between K-Mart and Wal-Mart
College Street: between K-Mart and Wal-Mart
Main Street: between Caswell's and Marden's



bus passes

Bus passes are available at the following locations:

Auburn City Hall (Tax Office)
Lewiston City Hall (Tax Office)
Western Maine Transportation Services, 76 Merrow Road, Auburn
Shaw's (Auburn and Lewiston)
Hannaford (Auburn and Lewiston)

service days

Service is available Monday through Friday. Buses do not operate on New Year's Day, nor Memorial Day, Independence Day, Labor Day, Thanksgiving, or Christmas Day.

passenger comments

Bus service is operated for the Lewiston-Auburn Transit Committee (LATC) by Western Maine Transportation Services. Please send comments to LATC, 125 Manley Road, Auburn, ME 04210.

fares

	SINGLE RIDE	MULTI-RIDE	MONTHLY PASS
Regular Fare	\$1.25	6=\$6.25	\$30
H.S. Students	\$1.00		\$15
Seniors/Disabled with medicare card or picture ID	60¢	11=\$6	\$15



accessibility

citylink has equipped its fleet with passenger lifts that can be used by persons with wheelchairs or walkers or less visible disabilities such as arthritis or heart or breathing impairments that make it difficult for them to use the bus steps. Most citylink buses provide space for two persons in wheelchairs.

ada paratransit

Door-to-door paratransit service is available for individuals who cannot use regular route buses because of a disability. ADA certification and one-day advance reservations are required. For more information, call 777-4563.

bike racks

citylink has bicycle carrying racks on the fronts of all its buses. Each rack can carry two bicycles. Bike racks are quick and easy to use.

LOADING YOUR BICYCLE

Step 1: Squeeze the release lever and lower the rack.

Step 2: Lift your bicycle and set on the rack.

Step 3: Raise the tension arm over the front tire to secure your bicycle.

Step 4: Board the bus.

RETRIEVING YOUR BICYCLE

Step 1: Remind the bus driver that you will be removing your bicycle.

Step 2: Remove the tension arm from the tire and remove your bicycle.

Step 3: Secure the lift to its upright position.

MONTHLY PASSES

UNLIMITED RIDES FOR \$30 A MONTH HIGH SCHOOL AND SENIOR PASSES FOR ONLY \$15

Regular citylink passengers can purchase a \$30 pass at the start of each month and ride for the rest of the month as often as they like without paying any additional fare. High school and younger students can purchase a special pass for only \$15 a month. A \$15 monthly pass is also available for senior citizens and persons with disabilities.

A \$30 pass holder who takes two trips per day will end up paying 75 cents per bus ride. Someone who takes three trips a day pays less than 50 cents for each ride.

citylink has also introduced a new 6-ride ticket that sells for \$6.25. This results in a cost of \$1.04 for a regular-fare ride. Senior citizens and persons with disabilities can purchase an 11-ride ticket for \$6, which means an individual rides for under 55 cents.

Tickets and passes are for sale at Auburn and Lewiston City Halls (Tax Offices), at Western Maine Transportation Services, and at Shaw's and Hannaford Supermarkets in Auburn and Lewiston. A Medicare card or ADA identification is required to qualify for senior and disabled rates.

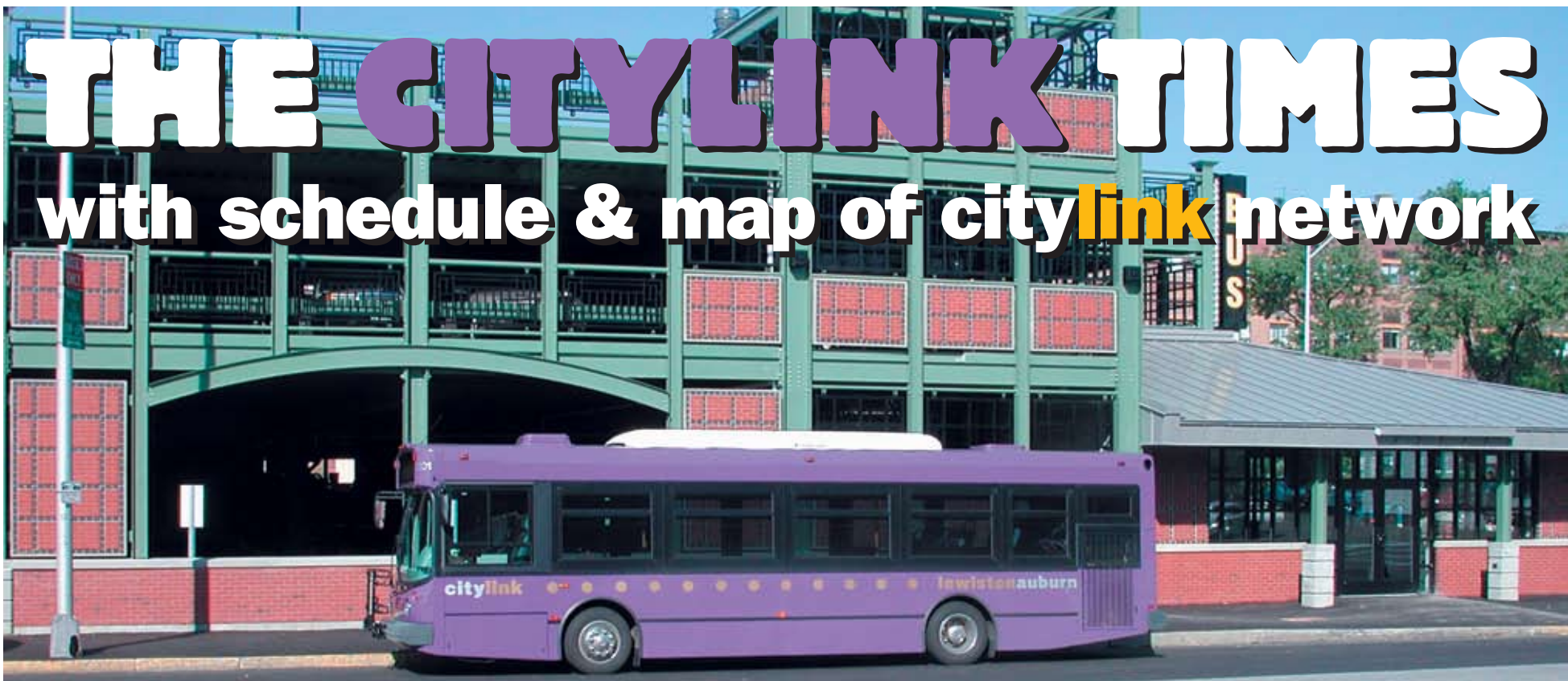
bus'n buy

Participating retailers will pay your way home when you ride citylink and use Bus 'n Buy. When you ride citylink to a participating Bus 'n Buy retailer, ask the bus driver for a transfer ticket upon disembarking. Shop at any of the participating businesses, and ask the cashier or customer service agent to validate your transfer ticket. When you get back on the bus, hand your validated transfer to the bus driver. It's easy! The following are participating Bus 'n Buy businesses:

Caswell's - Main Street, Lewiston
Marden's - Main Street, Lewiston
Save-A-Lot - Lisbon Street, Lewiston
Shaw's - East Ave., Lewiston
Hannaford - Sabbattus St., Lewiston
Shaw's - Center St., Auburn
Hannaford - Spring St., Auburn;
Wal-Mart - Mt. Auburn Ave., Auburn



ride citylink's free downtown shuttle!



campus connection

Have you been thinking about taking a computer class, changing careers or going back to school to get a college degree? **citylink** can help get you there.

All four Lewiston-Auburn college campuses now have **citylink** service, including Central Maine Community College (CMCC), Andover College, University of Southern Maine/LA College and Bates College.

Both Andover College and USM/LA College are on the Lisbon Street bus route, receiving regular half-hour service. Bates College also has half-hour service via the College Street bus.

citylink service to Central Maine Community College (CMCC) has been expanded to six daily round-trips with two new runs at 12:30 PM and 5:00 PM. Route 9 to CMCC departs Auburn's Great Falls bus station via Turner Street and takes you directly to CMCC in 11 minutes.

The Route 9 CMCC bus also stops along Turner Street providing access to residences, restaurants, and stores, all a short walk from the bus stop. It also stops at Gracelawn Road and Turner Street for students and faculty going to Saint Dominic Regional High School.

Route 9 also stops at Joline Street and Turner Street for those who want to shop at the Auburn Plaza. For more information, check the centerfold inside for the new **citylink** schedule and map, including the new Route 9 bus to CMCC.

improved minot avenue service

citylink is now serving Minot Avenue with eight daily round trips on Route 5. With continuing development on Minot Avenue - food establishments, health care providers, banks, and other businesses, the

demand for bus service has grown. Minot Avenue offers an array of food choices to meet any craving, whether it is Chinese food, pizza, hamburgers, or coffee and donut.

Did you know that there are twelve eating establishments, seven medical offices, six financial institutions, and three pharmacies on the Minot Avenue bus route? Ride **citylink** and see what you have been missing.



ridership on the rise

The Lewiston-Auburn metropolitan area had among the fastest growing transit usage in the United States over the past five years.

citylink ridership has increased every year since 2001. Annual passenger trips went from 120,000 in 2001 to over 214,000 in 2006, an increase of 78 percent! See chart (below left) for year by year increases.

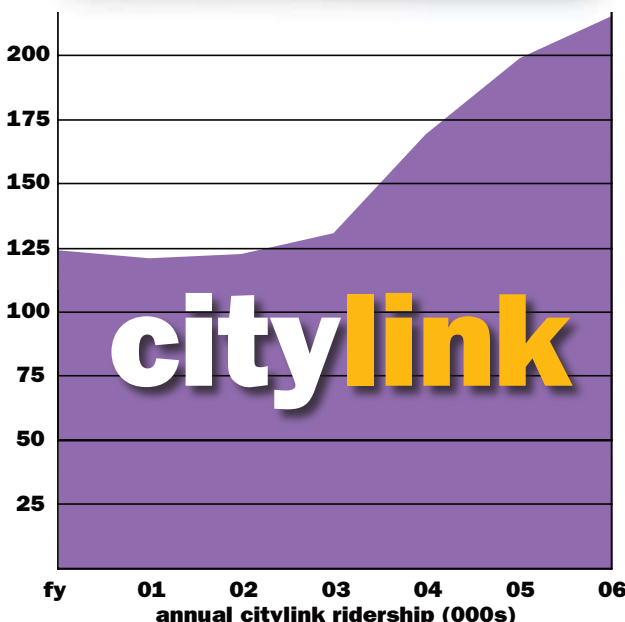
Much of the growth in citylink traffic can be attributed to improvements in facilities, equipment and service. New low-floor buses introduced in 2003 made boarding and alighting safer and faster. Lewiston's new bus station opened the same year and provided improved amenities for passengers, particularly important in boosting winter month ridership. Better coordination between routes also played a part, as Oak Street became the site for timed connections.

The creation of a second bus hub at Great Falls in Auburn spread the benefits of timed connections and more convenient service to residents in Auburn and other areas west of the river, and the free Downtown Shuttle makes getting around the two downtowns easier.

two routes to auburn malls

citylink now operates two bus routes to the Auburn Malls, one from each side of the river. This gives residents of both communities fast and direct rides to Auburn Mall, Wal-Mart, and other popular shopping destinations

The service is especially convenient for people who live in New Auburn or at Barker Mill Arms and the Roak Block, because they can ride directly to and from the malls without changing buses.



(207) 777-4563
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